

## **OBSERVATION REPORT #76**

**Verizon-New Jersey's (Verizon-NJ) metrics data storage procedures are insufficient to archive Ordering and Provisioning Trunks records.**

### **Issue**

As part of the metrics data integrity testing, KPMG Consulting requested raw data (i.e., data screen prints) related to Ordering and Provisioning Trunks. These data flow through the TIRKS, WFA/C and Evidentiary Data Base systems in order to create the complete set of records relating to the Ordering and Provisioning Trunks test.

Of the 120 records requested for this portion of the data integrity test, Verizon-NJ was unable to provide the data for five specific Order No./Circuit Ids as follows:

Record No.	Order No.	Circuit ID
104	C64721GM	M0047/PH5-TEKE JSPK/WDBYNJWBDS5/7-/PNSKNJBKN01
105	C66167GM	M1096/DF-4TFG3 NXT/FRFDNJ461MD/77/NWRKNJ0206T
106	C66495GM	M5048/PH5-TCKE JPUA/ELZBNJELDS5/7-/NWRKNJ02N40
107	C66537GM	M-148/DF-4TFG3 BAM/BBTPNJO62MD/77/UNINNJUVD55
111	C67443GM	M5192/PH5-TEKE JHTJ/FRLNNJFLDS5/7-/NBWKNJNBN42

Verizon-NJ reported that they continued their attempt to locate these records during the month of December. However on January 4<sup>th</sup>, 2001 Verizon-NJ informed KPMG Consulting that this effort was abandoned and that the requested data could not be retrieved.

### **Assessment**

Verizon-NJ did not properly archive Ordering and Provisioning Trunks data. Verizon-NJ cannot demonstrate the integrity of metrics data without proper data archival.